

SCA Digital Audio Case Studies



# THE POWER OF THE AUDIO ECOSYSTEM



#### **The Test**

We wanted to prove the effectiveness of SCA's full audio eco-system, by advertising one of the most 'visual' products on the market: wallpaper.

A common misconception about audio is its ability to sell visual products.





#### The Test

#### Campaign aim:

Raise awareness amongst adults (female skew) and drive hits to website / app.

#### Campaign approach:

Inform that Luxe Walls' can transform a home simply, in a practical and entertaining way, using the power of audio, to deliver a simple message to drive people online to visualise the product.



30" Bedroom Nostalgic Non skippable mid rolls - mob & desktop. Females 18+ Hit & MMM



Augmented Reality App Non skippable 30" shake me audio mid rolls. Females 18+ Hit & MMM





#### **Test Platforms**







#### **OVERALL OUTCOME**

+80%

**Prompted** awareness

+52%

Website visits

+80%

Trial of product



Sources: [1.] SCA iQ Wallpaper Client | Oct 2020 | SCA Communities | People 18+ | Brisbane/ Sydney Pre n= 959; Post n= 947 | Melbourne/ Perth Pre n= 1678; Post n= 1,384 | Adelaide Pre n= 552; Post n= 458 [2.] SCA Impact & Google Analytics [3.] Luxe Walls Internal Sales Metrics. Month on Month Sample Increase. Jul 14th - Aug 13th vs. August 14th - September 13th

## ECOSYSTEM BREAKDOWN

#### **SCA Digital only: Targeted**

High Digital Share of Voice (SOV) of available impressions

+46%

**Unprompted brand awareness uplift** 

+12%

**Brand statement association uplift** 

19%

**Campaign Recall** 

Total Impressions: Over 768k
Frequency varied depending on platform & market.
Lower reach than broadcast

#### SCA Audio Ecosystem: Mass & Targeted

Balanced Radio Frequency by Market High Digital Share of Voice (SOV) of available impressions

+238%

**Unprompted brand awareness uplift** 

+35%

**Brand statement association uplift** 

30%

**Campaign Recall** 

People 25-45 years 1+ reach: Over 1m Average Frequency: 4.77



Importantly the majority of samples ordered turn into sales down the track (long lead time).

From a perspective of sales as discussed our biggest month ever was November in which we had an increase in sales of 212% over the next largest sales month by revenue ever, however what was important to note was that within that group of sales we saw the highest % of Commercial customers (67%) we have ever had.

Whilst I understand that it can't ALL be attributed to our campaign the coincidences and numbers show that we experienced significant growth across all areas of our business and importantly are tracking currently almost double our web traffic compared to pre campaign times.

# **The Lessons**

And why audio is so powerful





#### Using the SCA Audio Ecosystem drives greater success

#### Layer audio channels

Broadcast radio as the foundation to any campaign ensures broad reach.

Layering digital audio on to Broadcast radio can provide unique addressable audiences and unique environments.

#### **Build for** the context

Audio allows you to have multiple creatives.

Using multiple platforms can expose your brand to new ears and audiences.

### Tie it all together consistency

Even though you are making it for a different context, you still need distinct assets to tie it together (e.g. a consistent audio branding /creative tone/feel).

#### Frequency Works

Audio is powerful at making brands famous for key attributes due to the frequency of message that can be afforded.

"A person forgets **75%** of what they have learned in the previous week. Within 3 weeks, they have forgotten 90% and after 4 weeks they have forgotten 95%."



# THE POWER OF DIGITAL AUDIO

**Programmatic Case Study** 



## The Test

#### Campaign aim:

Raise awareness of eBay Plus month and drive signups/trial of eBay Plus.

#### Campaign approach:

Programmatic audio campaign via multiple streaming audio publishers. Mobile only.



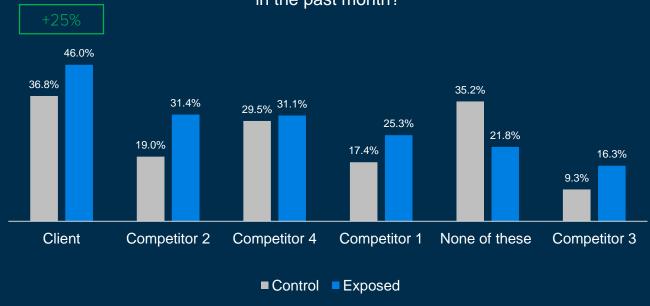




# Those exposed to the campaign were 25% more likely to have visited ebay.com.au in the past month than the control group.

Base: Aware of at least one brand

Which of the following online shopping websites have you visited in the past month?



Exposed respondents were more likely to visit all websites when compared to the control group. Given the exposed group were more frequent online shoppers, this isn't surprising.



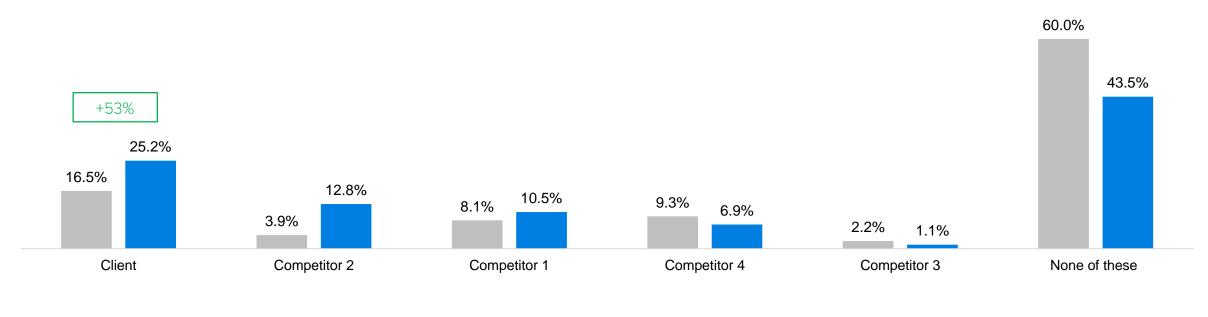


# **Statement Association**

eBay was the website most associated with the 'It's [WEBSITE] Plus Month' statement. Those exposed to the campaign were 53% more likely to associate the statement with eBay than those not exposed, which is a fantastic result.

Base: Aware of at least one brand

Which of the following online shopping website do you associate most with the statement 'key campaign statement'?

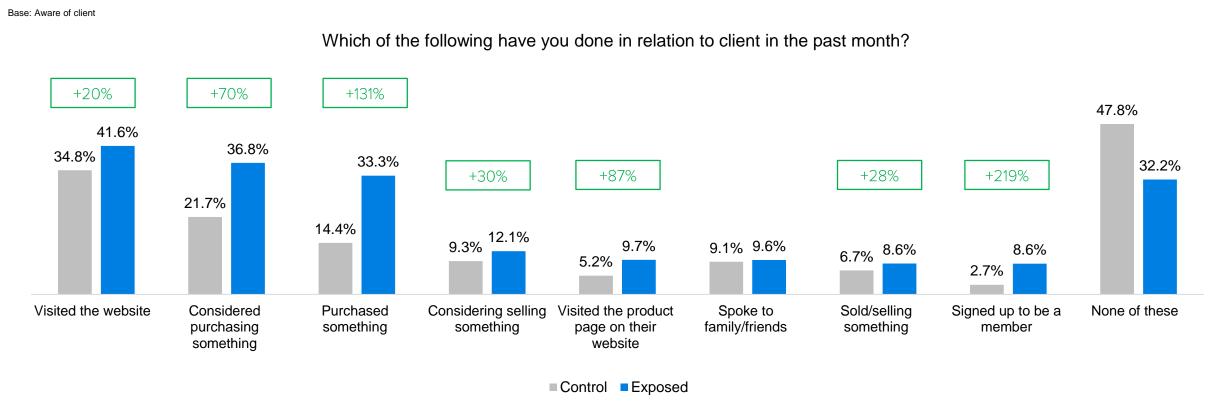


■ Control ■ Exposed



#### eBay Action

68% of exposed respondents have done something in relation to eBay in the past month compared to 52% of control respondents (30% more likely).



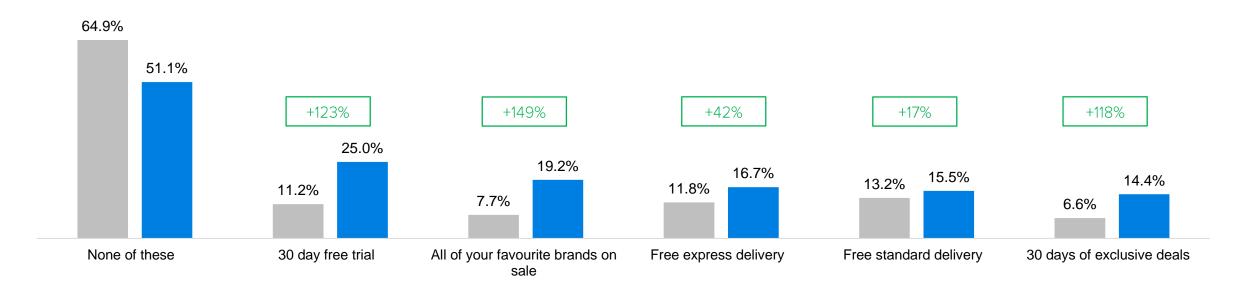
#### eBay Plus Month Association



Those exposed to the campaign were significantly more likely to associate all key campaign statements with eBay Plus Month than those not exposed.

Base: Aware of eBay

#### Which of the following do you associate with eBay Plus Month?



■ Control ■ Exposed

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